

SUDARSHAN S LAGHANE

CONSULTANT

CONTACT



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Pune Maharashtra 411047

SKILLS

Linux Systems Administration
System Configuration and Management
User and Group Administration
Logical Volume Manager (LVM)
Network Bonding, Grep, Awk, Sed,
Vi editor
Package Management (YUM, RPM)
Virtualization
OS Patching and Vulnerability fix
Monitoring and Logging
Kernel Tuning
DNS and DHCP, SELinux
NTP and Time Synchronization
SAN/NAS/RAID
Analytical skill
Scripting and Automation
Troubleshooting and Problem-Solving
Communication and Documentation
Troubleshooting and Root Cause
Analysis RCA
Cloud Services (AWS)
Shell Scripting (Bash)
Strong Communication

CERTIFICATION

RHCSA 7.0

RHCE 7.0

ITIL certified.

AWS Certified Solutions Architect
Associate

PROFILE

Dedicated Linux System Administrator with over 10 years of experience in managing and optimizing diverse Linux environments. Adept at implementing best practices in system administration, troubleshooting complex issues, and ensuring high availability. Proven expertise in ITIL processes, cloud services, and automation tools. Strong communication skills and the ability to lead teams, drive critical projects, and deliver effective solutions. Passionate about enhancing system performance, security, and reliability.

WORK EXPERIENCE

Jan-2024- Present

Consultant

Atos Global IT Solutions and Services Private Ltd,
Pune

- Demonstrated expertise in Linux system administration, managing and maintaining RHEL environments ensuring high system availability and security.
- Hands-on experience in building and supporting physical and virtual servers, including VMware, Veritas Cluster Server VCS environment.
- Experience with Linux OS physical hardware, including server build and decommissioning in various environments (Virtual/Physical/Cloud).
- Expertise in OS security patching, performance tuning, and kernel optimization.
- Proficient in user and group administration, SUDO access, LVM Logical Volume Manager, and disk management for optimal resource utilization.
- Proficient in Linux system services such as NFS, SSH, Cron Job. Also performing file backup & restoration by using TAR, gzip, bzip.
- Planned and led Data Center (DC) Disaster Recovery (DR) drills, ensuring preparedness and business continuity.
- Proficient in package management using YUM and RPM, maintaining system integrity.
- Managed critical bridge calls (P1/P2 Maintenance activity) to address and resolve high-priority Incident calls issues. Also conducting realtime troubleshooting and root cause analysis (RCA) for PRD issues.
- Monitor Linux Server for CPU utilization, Memory Utilization, SWAP and Disk Utilization for performance monitoring.
- Implementing daily basis task on production servers as per requirement through Change Management ITIL process.
- Experience in service management ticketing tool system - ServiceNow.
- Basic Shell Scripting, Python and Ansible skills for automation.
- Basic Knowledge of Docker and Kubernetes for container orchestration and AWS cloud services like (EC2, S3, IAM, Auto Scaling, CloudWatch, CloudTrail, CloudFormation, Route53, VPC,).
- Build the Linux server installation in Vcenter.
- Checking the managing the syslog server logs.

WORK EXPERIENCE

Sep-2020 to Jan-2024

TOOLS

ServiceNow
BMC Remedy
CA Service Desk Manager
VMware VSphere, KVM
Hypervisor
IBM EMC
E2E
Bash
Ansible
Docker
Nagios Monitoring
Confluence, MS Teams
Vcnet
Rundek
OneVolt
Saacon

Manager OSS Mobility

Vodafone Idea Ltd

- Daily operation, maintenance and upgrade activity of OSS servers.
- Linux Software Installation Methods: Yum (Client Side Configuration),
- Package Management by YUM & DNF
- Analyzing the jobs in crontab.
- System monitoring (EMC alerts, system services and HP HW related errors).
- Responsible for Ticketing Tools like Remedy for HPSM.
- Security management such as changing ownership of file,
- Schedule various regular, periodic, futures, queue tasks by using crontab.
- Installation and configuration of CentOS, Windows operation systems.
- System monitoring (EMC alerts, system services and HP HW related errors).
- Use HP-ILO tool to remotely manage the Linux and Window server.
- Responsible for Ticketing Tools like Remedy for HPSM.
- Security management such as changing ownership of file, directory, and permission as per the request.
- Install and upgrade the packages using YUM and RPM
- Installing and configuring services: - Vsftpd, NFS, DHCP,SAMBA, SSH, Apache.
- Implementation of LVM.
- Configuration of sudo privileges.
- System performance monitoring and troubleshooting.
- Providing 24/7 on call rotation basis technical support for common issues such as Server hung, server inaccessible, unexpected reboot, performance issues user level access through SSH keys to Customers application.
- Response for daily log analysis team management, process management.

EDUCATIONS

BE Computer

Dr. BAMU University MH

Passed first Division with Distinction
2008 - 2013

Diploma in Computer

MSBTE Mumbai

Passed with first Division
2006 - 2008

HSC - Aurangabad Board

Passed with first Division
2005 - 2006

SSC - Aurangabad Board

Passed with first Division
2004

Production Support Analyst

Apr 2016- Aug 2020

Ellie Mae

- Administered the creating and supporting of ITaccounts.
 - User & Group Permission management as per user requirement.
 - documentation (SLAs, issue tracker, change tracker etc.)
 - Making File System, Format the file System.
 - Working on set job using Crontab on Linux server
 - Configures Backup Scheduling and Restoration on Linux Server
 - Working on SSH, Putty and Aspera server to handling file transfer to one server to another server
 - Working on handling remote access tools (putty, RMM).
 - Setting files permission using ACL
 - Knowledge of read the different Logs files (Message,
 - Providing support for routine maintenance of Production server & Pre-Production server.
 - Working on start the service and tomcat and check the log file.
 - Manages Health and Performance of Linux Servers
 - Working on database queries Select, Insert, Update,Delete etc
 - Working on Nagios , Centreon , Solarwind monitoring the host ,services etc
 - Interacting with the clients for technical discussions and troubleshooting over WebEx sessions.
 - Experience with general application and infrastructure Support ITIL Framework
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WORK EXPERIENCE

System Administrator

Nov 2014- Apr 2016

Wipro Infotech

- System Administrator
- Administered the creating and supporting of IT accounts and computer systems.
- Monthly and scheduled maintenance activities
- Manages Health and Performance of Windows &Linux Servers.
- Knowledge Active Directory on Windows server
- Work on the Mysql Database
- Inventory management

Associate Engineer

Aug-2013- Nov- 2014

HCL Infotech

- On daily basis handled all hp and Dell laptop & desktop hardware issues
 - handled software and application issues All tickets closed within SLA
 - check all IMAC & IDMS request and closed within SLA
 - To Support more than 4000 Desktops & 1200 Laptops with
 - Supporting all the desktop level issue like software issues,
 - Mailing System???MS Outlook-07.MS Outlook-2010
 - SCCM-IBCM certificate client installation and troubleshoot
 - McAfee encryption installation and trouble shoot
 - Providing hardware and software support for clients on a
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